

ROISERV 榮万家

Roiserv Lifestyle Services Co., Ltd.

榮萬家生活服務股份有限公司

(a joint stock company incorporated in the People's Republic of China with limited liability)

(一家於中華人民共和國註冊成立的股份有限公司)

(Stock code 股份代號: 2146)

NOTIFICATION LETTER 通知信函

30 May 2022

Dear Shareholders,

Roiserv Lifestyle Services Co., Ltd. (the “Company”)

Notice of Publication of Environmental, Social and Governance Report

The English and Chinese versions of the current Environmental, Social and Governance Report (the “Current ESG Report”) of the Company are available on the Company’s website at www.roiserv.com and the HKExnews’s website of the Stock Exchange of Hong Kong Limited at www.hkexnews.hk. You may access the Current ESG Report by clicking “Investor relations” on the home page of our website, then selecting “Environmental, Social and Governance Report 2021” under “Announcements and circulars” or browsing through the HKExnews’ website.

If shareholders have difficulty in gaining access to the Current ESG Report posted on the Company’s website and you wish to receive printed copy of the Current ESG Report, please send a letter stating your request with signature by mail to the Company’s H share registrar c/o Tricor Investor Services Limited (the “H Share Registrar”) at Level 54, Hopewell Centre, 183 Queen’s Road East, Hong Kong.

By order of the Board
Roiserv Lifestyle Services Co., Ltd.
Geng Jianfu
Chairman and Executive Director

各位股東，

榮萬家生活服務股份有限公司(「本公司」)

環境、社會及管治報告之發佈通知

本公司之本次環境、社會及管治報告(「本次環境、社會及管治報告」)的中文及英文版本已上載於本公司網站www.roiserv.com及香港聯合交易所有限公司之披露易網站www.hkexnews.hk。閣下可於本公司網站主頁按「投資者關係」一項，再在「公告及通函」項下選擇「2021年度環境、社會及管治報告」或在披露易網站瀏覽有關文件。

倘閣下於接收本公司網站上的本次環境、社會及管治報告出現困難及欲要求索取本次環境、社會及管治報告之印刷本，請寄回已簽署書面要求至本公司之H股股份登記處－卓佳證券登記有限公司(「H股股份登記處」)，地址為香港皇后大道東183號合和中心54樓。

承董事會命
榮萬家生活服務股份有限公司
耿建富
董事長兼執行董事

中國，廊坊，2022年5月30日